

JAMIE STUART MILLER

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DIRECTOR OF DIVERSITY & INCLUSION

Dynamic professional, highly motivated to provide leadership in a role that fosters diversity and inclusion through delivering compelling and engaging diversity awareness training programs. Firmly committed to creating and cultivating work environments that embrace diversity, where all employees have equal opportunities to grow and succeed. Effectively partners with internal/external partners including local and national community organizations, professional organizations, and schools to strengthen the behaviors, attitudes, and corporate culture that supports inclusion and proactively prevents discrimination. BS in Educational Psychology.

KEY STRENGTHS:

- Speaking & Presentation Skills
- Project Management
- Partnering & Collaboration
- Influential Leadership
- EEO/ Affirmative Action Plans
- HR Policies & Procedures
- Strategic Leadership & Vision
- Change Management
- Inclusion Processes & Tools
- Diversity & Inclusion Training
- Creates Cohesive Teams
- Mentoring & Coaching

NOTABLE DIVERSITY & INCLUSION EXPERIENCE

- Over 13 years of experience promoting diversity and inclusion as a Manager and Trainer.
- Proven ability to increase diversity through careful planning, creative recruitment and deliberate retention efforts.
- Proven success in consulting and training groups from local school districts to national organizations.
- Highly experienced in implementing HR policies and establishing organization vision and leadership.

PROFESSIONAL EXPERIENCE

EDUCATIONAL CONSULTANT, PUBLIC SPEAKER

2010 - Present

Contractor, Minneapolis, MN

Known as a nationally recognized leader and educator on the topics of Diversity, Inclusion, Anti-Bullying, Harassment Prevention, and creating positive organizational change through effective policy implementation.

- Delivered presentations to groups ranging from 50 to 40,000.
- Advised and worked collaboratively with national civil rights organizations, national teachers unions, national professional organizations and the United States Government to bring about positive organizational change.
- Consulted with groups from local school districts to national organizations; brought communities together to reduce harassment and increase inclusiveness.
- Customized training for each client to ensure their individual needs were met.
- Managed all aspects of business including communication, travel, and contract negotiation.

NAME OF BANK , St. Paul, MN

2015 – Present

VP Business and Community Engagement Officer

Identified, initiated, and deepened relationships with community organizations, non-profits, and local and state government.

- Developed and led LGBTQ initiative to become the first LGBTQ banking leader in the Twin Cities.
- Worked in partnership with Communities of Color to understand their unique financial needs and developed products to meet those needs.

- Advised the Bank President with Diversity and Inclusion efforts from customer acquisitions to recruiting and maintained a diverse workforce.

NAME OF BANK , Minneapolis, MN and Minot, ND

2005 to 2015

Sales Development Consultant, Minneapolis MN

Recruited, interviewed, managed, coached, and transitioned over 325 new Personal Bankers and Store Managers. Developed curriculum, delivered training, project management and new initiatives.

- Collaborated with Store and District Managers to ensure successful on boarding of new Personal Bankers.
- Assisted with recruiting and hiring of Personal Bankers and Store Managers.
- Consistently achieved superior performance review ratings.

Regional Manager, Western North Dakota

Managed four retail branch locations to include 36 team members. Recruited, interviewed, hired, and managed all retail positions and operations.

- Increased the diversity of the team through creative recruitment and deliberate retention efforts.
- Successfully transitioned team through major structural and organization changes.
- Consistently exceeded sales and customer experience goals placing district in top 5% of districts in the nation.

EDUCATION

UNIVERSITY OF MINNESOTA, BS Educational Psychology, Minneapolis, 2004

AWARDS | RECOGNITIONS

Human Rights Defender 2011- Robert F. Kennedy Center

Tom Stoddard National Role Model -2012 Fair Wisconsin

Numerous Sales and Service Awards- Wells Fargo

Business of Pride Award 2018-Minneapolis/St. Paul Business Journal

COMMUNITY INVOLVEMENT

United Way (2006-2010)

Chair the United Way Campaign Yearly for the Banker and Store Manager Program

Youthlink Inc. (2004-Present)

Serve on the Advisory Board 2016, 2017, 2018

Delta Lambda Phi (2003-Present)

Involved in activities throughout the year with my college Fraternity

Minnesota Safe School Coalition (2011-Present)

Coalition Member and actively working to pass Safe Schools Legislation