

Confidential, CISM

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Global Director of Information Security

*Information Security Governance | Audit and Compliance | Project Management | C-level Presentations
Information Risk Management | Identity and Access Management | Data Governance Awareness
Policies & Standards | Vulnerability Management | Vendor Information Risk Management*

Accomplished executive with 18 years of experience in IT. Excels in directing, developing, and implementing complex information security programs. Collaborative, trusted advisor who provides visionary leadership at every level, across multiple global teams. Analytical problem-solver who delivers cutting-edge security solutions that protect enterprise communications, systems, and assets from both external and internal threats.

Key Qualifications:

- Excels in maintaining operational computer and network security, firewall administration, virus protection, intrusion detection and prevention, automated security patching, and vulnerability scanning systems.
- Knowledge of information security management frameworks such as ISO/IEC 27001 and or HITRUST, ITIL, COBIT and NIST; knows relevant legal and regulatory requirements such as Payment Card Industry/Data Security.
- Knowledge of network related protocols and security event log management and reporting tools.
- Thrives under pressure and effectively manages projects, timelines, and financial resources.
- Demonstrates personal integrity, uses sound judgment, and professionally handles confidential matters.
- Experience with Hybrid Cloud-based information protection; utilizes advanced threat intelligence technology.

Technical Proficiencies:

Identity & Access Management:	Sun One, CA, Oracle
Security Controls & Authentication Services:	AD, LDAP, PKI, RADIUS, RKM, KMS, Safenet
Collaboration Technologies:	SharePoint, Lync Office 365
Compliance Technology:	Arc Sight, Blue Coat
Provisioning Services:	PeopleSoft, Messaging Services, Exchange, SMTP, Fax
Databases:	SQL, Oracle, OIM, OAM, ODSEE, OUD, OID, AD, Cyber Arc, Industry
Compliance:	PCI, SOX, HIPAA, GLBA; ITIL V2, V3 SIEM, Arc Sight, Splunk, SSO, MFA, SAML, Cyber Ark 6–Sigma

Career Highlights & Accomplishments

NAME OF COMPANY, Richfield MN

Nov 2012 – Present

Global IT Director, March 2016 – Present

Developed technology roadmaps for security tools in alignment with the overall BBY business objectives. Partnered and collaborated with executive team and cross functional global teams. Acted as a key strategic member of the Security Steering Committee and Security Governance team. Accountable for implementing strategy, planning and delivery of the IAM, and Crypto capabilities. Oversaw multiple areas and personnel including a team of Sr Managers, Architects, Engineers and PMs to deliver business IAM capabilities to key retail areas including POS, Order Management, and corporate systems for over 150,000 users. Supervise 7 direct reports and 85 indirect. Manage up to \$25M in project budgets and \$5M in IT P&L.

Key Accomplishments:

- Successfully led BBY global IT Transformation as the Identity and Access Manager, and Cryptography End User Security Infrastructure Program owner; implemented an extensive and complex encryption solution to protect transactions on POS systems.
- Architected a world class on shore and offshore team to support a fast pace and dynamic Security Engineering and Operations environment.
- Deployed Office 365 Exchange online to 170,000 users along with development of architecture, authentication and provisioning controls.
- Deployed multi factor solution to over 160k users both local and offshore.
- Led a significant point to point encryption solution.
- Managed overall contract renewals for Best Buy (EAS, Premier & Office 365) and versed in MS UR and licensing.

IT Sr Manager, August 2014, March 2016

Responsible for the Identity and Access management, Messaging, Collaboration, Cryptography and Citrix capabilities. Managed \$8M budget for project expenses.

Key Accomplishments:

- Executed a multi-million dollar enterprise wide migration from a legacy RSA system to Key Management system.
- Eliminated technical debt; led efforts to design and implement the decommissioning of legacy IAM.
- Engaged in business case assessment for all IT projects advancing the Omni channel capabilities for product.
- Led team to design and support the vendor Identity compliance—improved security posture for vendor access.
- Designed encryption and tokenization solution to improve the security posture of our point of sale systems.
- Ensured security compliance to meet internal audit and compliance requirement for SOX and PCI.

IT Manager, Identity and Access Manager, Crypto, Messaging**November 2012 – August 2014**

Managed the Identity and Access management, Messaging, and Crypto.

Key Accomplishments:

- Developed and drove adoption of an updated enterprise quarterly user access review program.
- Drove compliance related changes to meet SOX, PCI and internal audit controls. These include incremental and remedial changes to processes, controls and technologies.
- Coached mentored and championed employee growth resulting in improved employee retention.

NAME OF COMPANY, Minneapolis, MN, 2006 – 2012**Sr Process Analyst/ Business Analyst Identity and Access Management****November 2010 – November 2012**

Accountable for managing and improving the tools that made up the enterprise service management portfolio.

Key Accomplishments:

- Integrated key identity and access data sources (Active Directory, PeopleSoft, SAP's Compliant User Provisioning tool) into the Identity and Access Management System at Target.
- Accountable for accuracy and control of over 200,000 roles on regulated systems.
- Envisioned and delivered a global governance process to establish access provisioning policies, review major incidents and address open problems.

Additional Experience

Sr Systems Engineer, Security and Technical Operations, Oct 2008 – Nov 2010

Sr Systems Engineer, IT Service Management, July 2006 – Oct 2008

Config Management Analyst-IT Service Management United Health Group, Plymouth MN

Education

UNIVERSITY OF MINNESOTA, Bachelors Computer Science, Minor- Math and Economic
Business Process Architecture Certification – University of Minnesota

Certifications

Governance of Enterprise IT (CGEIT) In Progress | Certified Information Security Manager (CISM), ISACA. 2017
Pathways to Leadership Program – advanced business leadership principles and delivery. Minneapolis, 2014
Certified Information Systems Security Professional Training, 2011 | Master Certification in Business Analysis, 2009
Security+ Certified Professional – Comptia, 2009 | ArcSight Certified Integrator- ArcSight, 2009
ITIL V3 – Exin, 2008 | ITIL V2 – Exin, 2007